

### Error 1003: Envelope internal error

This error can appear when you attempt to start 4D software. This will happen if you have installed any version 8.0 4D software, and the 4D Embroidery System software that is already installed has a later version than your 4D software.

If you have a CD (or DVD) containing 4D Embroidery System Software for version 8.1 or later, install the update for the 4D Embroidery System found in the Patch folder on the CD (or DVD).

If you have updated your 4D Embroidery System to version 8.1 or later using an update obtained with Smart Update, find the update you have already downloaded and run it again.

When you run the update, you may be asked to choose between Modify, Repair and Remove. This selection appears because you have updated on a previous occasion. Choose the Repair option, and this will ensure all your 4D Embroidery System software is updated.