

Installing 4D Software on a Vista computer or XP

By Janice Henning

When I wanted to install my 4D Embroidery Extra, I decided to take all the precautions for a successful installation.

1. I shut down my Firewall by clicking on **“start, control panel, security, windows firewall”**.
2. Vista has a **“user account control”**. I clicked on **“start, settings, control panel, user accounts”** and turned off (unchecked) the **“user account control”**. I personally leave this off because I don't have anyone but me at my computer so don't have to worry about anyone making changes. **(this is not on the XP computer)**
3. I closed my antivirus. Mine is on the task bar and I right clicked and clicked on **“Quit”**. Yours may say close or exit.
4. Vista has a **“side bar icon”** on the taskbar. This includes the clock on the right side of the screen. I right clicked on that taskbar icon and shut it down too. If you place your cursor at each of those icons on the taskbar, a pop up will tell you what it is. **(This is not on the XP)**
5. ******* If you had installed the **“Designer SE communication”** CD that came with the machine, I suggest uninstalling that first so there won't be a conflict. **4D will include that in the program so no need to worry.**
6. If you had 3D Studio and traded in the dongle, you no longer need the program installed on the computer. If your designs are listed under the 3D program, then be sure to move them to the C drive for safekeeping. I never keep my designs under the program files. It's easier to find them under the C drive if I rename the main folder **“!My designs”** or **“!Jan's Designs”**. The exclamation mark typed first assures me that it will land right under the C Drive.

Remove the program by clicking on **“start, settings, control panel”** and uninstall 3D and all the updates that you had installed. Uninstall any Aladdin Hasp drivers.

Installing the DVD (notice the install Disk is a DVD)

1. Insert the DVD into the DVD drive and a Menu will come up. **Choose to install the drivers.** I chose Vista/XP and my system is 32. Be sure to check your system information to see if yours is 32 or 64.
2. Click on **“install”** and on **“finish”** when it is completed.
3. The menu is still on the screen and this time **choose to install 4D Embroidery**. Get out your green sheet with the license # on it. Most of the time, you will be clicking on **“next”** because the choices are obvious.
4. Associate all embroidery files.
5. Measure the bar with your measuring tape in MM's. The size will be different depending on the size of your screen. One of mine is 32 and the other is 26. The wider monitor is 26 so measure carefully.
6. When you get to the screen to choose the machine, the **brand** will say Husqvarna Viking. Click on the arrow by **“machines”** and **choose “all Viking machines”**.
7. **Click on “ADD” again** and in the **“brand window”**, **click on the arrow and choose Pfaff**. This is important because it adds the Pfaff machine stitches to your **“letter”** tab for **“machine stitches”**.

8. In the “machine” window, you will see it automatically chose “all Pfaff machines”.
9. When you get to the **Hoop** question, choose “include all”.
10. When you get to the “send 1” screen, choose the **DSE and/or Diamond** (depending on what machine you have for “direct connection” and check “start automatically”. The next screen shows **your** choices.
11. Then later, the “send 2” screen and this time, you could choose the stick or if you have another **Viking or Pfaff machine**, make your choice. Your choice will be shown and then you **click on “finish”**.

Close the menu screen. You will now notice that there is a 4D Embroidery Shortcut icon on the desktop.

On the taskbar you will see the **sewing machine icon with a red circle**. It’s inactive right now.

12. Leave the DVD in the drive. **Attach the dongle** and the computer should recognize it and tell you when it’s ready to use.

8.2 update file

Open the Configure program and single left click on “**smart update**” and type in your last name, email address and zip code if asked for and then click on “continue” to get to the 8.2 update. This update includes all previous updates.

You will need the 8.2 update (3 of them). One is the update to the program, one is the documentation update and the other is the drivers. **8.21 B is only necessary if you have 4D Portrait.**

Filename	File Type	Download
4DEmbroideryPatch821A.exe	Executable Installation	148 MB

Download to a temporary location and then double click on '4DEmbroideryPatch821A.exe' to run the update.

4D Embroidery System 8.21B

Updates all modules from 8.2 to 8.21
Includes updates to 4D Family Portrait to create a picture of the Family Tree and an extra option to balance the Family Tree.
Updates for other modules include a fix for an issue on some operating systems when loading images.

Filename	File Type	Download
4DEmbroideryPatch821B.exe	Executable Installation	17.2 MB

Download to a temporary location and then double click on '4DEmbroideryPatch821B.exe' to run the update.

Alternatively, ask your dealer to help you to install the software. A nominal charge may be made to purchase the CD.

4D Embroidery System 8.2 Documentation Update

Updates all help and guides of the 4D Embroidery System to the latest version.

Filename	File Type	Download
4DEmbroideryDocumentationPatch82.exe	Executable Installation	139 MB

Download to a temporary location and then double click on '4DEmbroideryDocumentationPatch82.exe' to run the update.

4D Embroidery System Device Drivers 8.2

New USB Drivers required for the 8.21 update to communicate with the embroidery machine and Reader/Writer units.

64 Bit Operating systems

On 64 Bit operating systems it is not possible for us to check that that they have been installed and so this message may still appear.
If your computer communicates correctly with your embroidery machine / Reader/Writer device please ignore this message.

Filename	File Type	Download
4DEmbroideryDrivers82_XP_32Vista.exe	Executable Installation	10.4 MB

Download to a temporary location and then double click on '4DEmbroideryDrivers82_XP_32Vista.exe' to run the update.

After downloading, double click on the file and follow the screen and when you get to “screen files in use, just click on OK.

All the choices you made earlier are still in tact so just keep clicking on “next” until the install is complete.

The sewing machine icon on the taskbar now has a little X instead of the circle like before but it is still inactive because the machine is not attached.

Attach the cable from the machine to the computer and turn the machine ON and let the computer recognize it and tell you it’s ready and hopefully the icon will now be just a white sewing machine.

HOOP CHOICES

Double click on the 4D Embroidery icon and choose “configure” and then choose “hoop manager”.

Under “my hoops”, you can start at the bottom where the Pfaff hoops are listed and just keep clicking on delete and OK for all those that say “creative”. Of course if you also have a Pfaff, don’t delete them.

If you don’t have a machine that uses the Plus Hoop (such as Viking 1Plus, Rose, Iris), then you can delete that one too. You won’t lose all of those hoops, you are just making it easier to choose “my hoops” in the Customizing screen and only seeing the ones for the machines you have instead of a long list to confuse you.

Close down the computer and restart leaving the machine attached and ON.

The antivirus and sidebar will open up again. If the sidebar doesn’t come up, right click on the icon on the taskbar and reset it.

You have to go back to the control panel to turn on the firewall again.

Hopefully the sewing machine will still show that it is active and if you shut the machine OFF, it will have the red X.